

In light of the ongoing COVID-19 outbreak, NCARB has adjusted our testing policies to protect your health and safety. Please make the safe choice for yourself and others to assist in minimizing the impact of the virus.

Rescheduling

Effective immediately and continuing through the end of April, all Architect Registration Examination® (ARE®) appointments can be rescheduled at no cost to you.

- If you have an appointment within the reschedule period, Prometric is in the process of updating their system. You will be able to reschedule your appointment online at no cost after 4 p.m. on Friday, March 13—any applicable rescheduling fees will be waived.
- If you have an appointment scheduled within the next four business days and have decided to not test, please contact us online at ncarb.org/contact and confirm that you will be a “no show” for your appointment. Within 24-72 hours, NCARB will provide you a seat credit so you can reschedule your appointment at no cost and automatically reset your exam eligibility after the scheduled appointment date.

Rolling Clock

If you have a division that will expire due to the rolling clock between now and the end of April 2020, please [contact us](#) to apply for a rolling clock extension.

Testing

If you choose to keep your appointment, be assured Prometric has fully reviewed all test center operations and continues to mitigate the risk of spread of the virus at their testing locations. Prometric procedures include regularly cleaning high-touch surfaces (test station keyboard keys, mouse, biometric touch chip device, etc.) and providing disposable wipes so that common surfaces can be wiped. In addition, all candidates can bring and will be permitted to wear medical masks and gloves while testing. Please note these items will be subject to visual inspection upon entry to the test center.

Prometric is continually evaluating test center closures on a case-by-case basis with a close eye on specific government actions, including closing local offices, public spaces, and university campuses, along with building closures where the test centers are located. In the event a test center is closed when you have a scheduled appointment, Prometric’s customer care team will reach out to you directly to reschedule your appointment.

All test center closures are posted on the Prometric website at www.prometric.com/closures.